

# collin cnty hosp

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
450403	MEDICAL CENTER OF MCKINNEY	4500 MEDICAL CENTER DRIVE
450651	MEDICAL CENTER OF PLANO	3901 W 15TH ST
450771	TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO	6200 W PARKER RD
450840	TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	1105 CENTRAL EXPRESSWAY NORTH
450853	BAYLOR MEDICAL CENTER AT FRISCO	5601 WARREN PARKWAY
450885	CENTENNIAL MEDICAL CENTER	12505 LEBANON ROAD
450890	BAYLOR REGIONAL MEDICAL CENTER AT PLANO	4700 ALLIANCE BOULEVARD
450891	TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	6020 W PARKER ROAD
670025	THE HEART HOSPITAL BAYLOR PLANO	1100 ALLIED DRIVE
670063	THE HOSPITAL AT CRAIG RANCH	6045 ALMA ROAD SUITE 100
670069	METHODIST MCKINNEY HOSPITAL	8000 W ELDORADO PKWY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		MCKINNEY	TX
		PLANO	TX
		PLANO	TX
		ALLEN	TX
		FRISCO	TX
		FRISCO	TX
		PLANO	TX
		PLANO	TX
		MC KINNEY	TX
		MC KINNEY	TX

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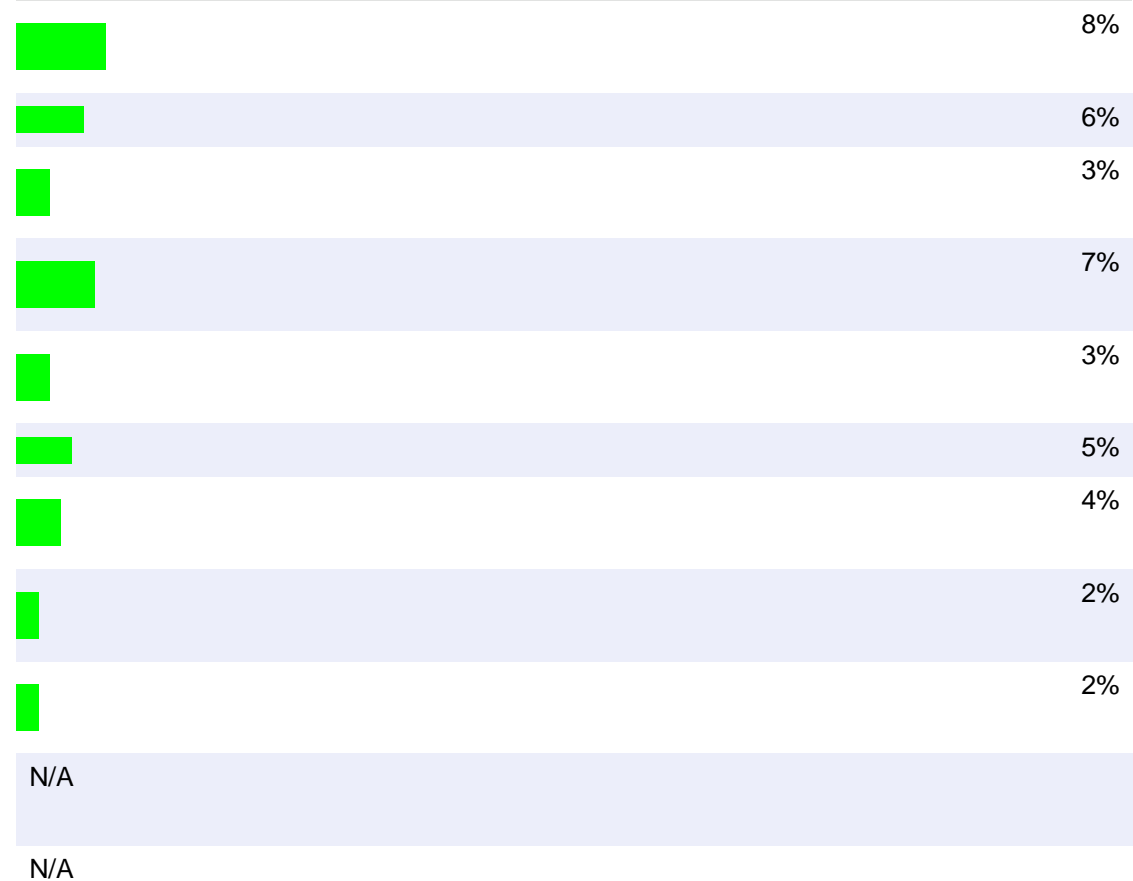
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
75069	COLLIN	9725478000
75075	COLLIN	9725966800
75093	COLLIN	9729818000
75013	COLLIN	9727476197
75034	COLLIN	2146182000
75035	COLLIN	9729633333
75093	COLLIN	4698142000
75093	COLLIN	9724032700
75093	COLLIN	4698143278
75070	COLLIN	4698548000
75070	COLLIN	4694246400

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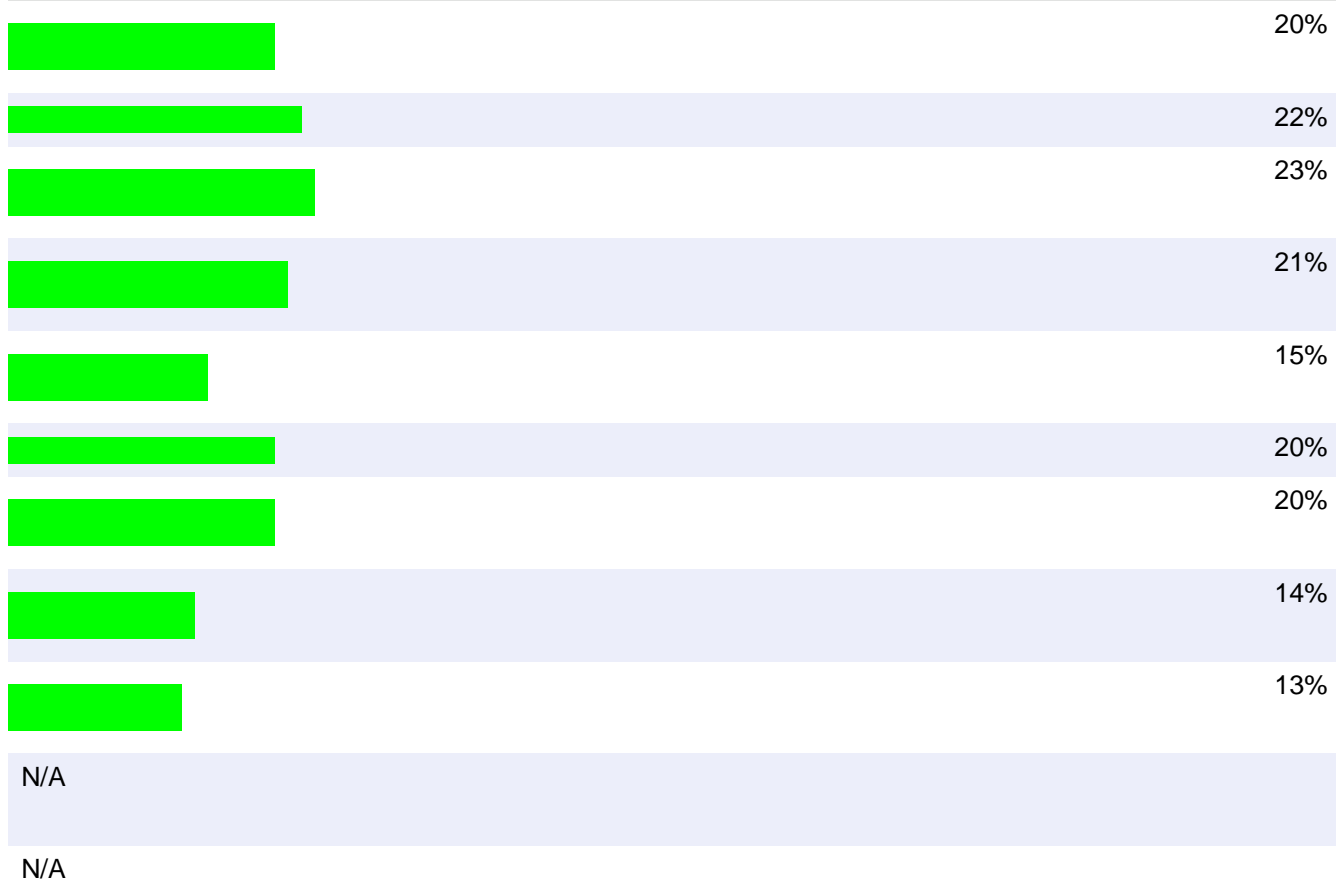
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

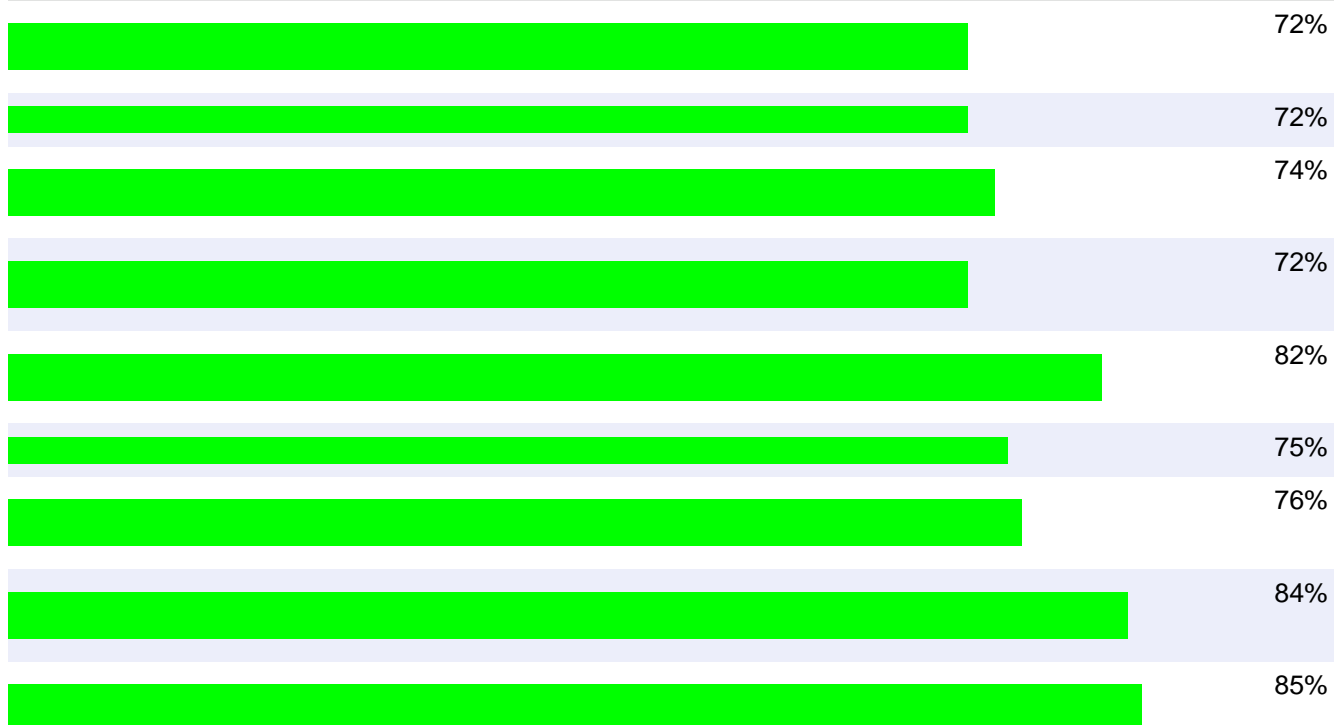
Percent of patients who reported that their nurses "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



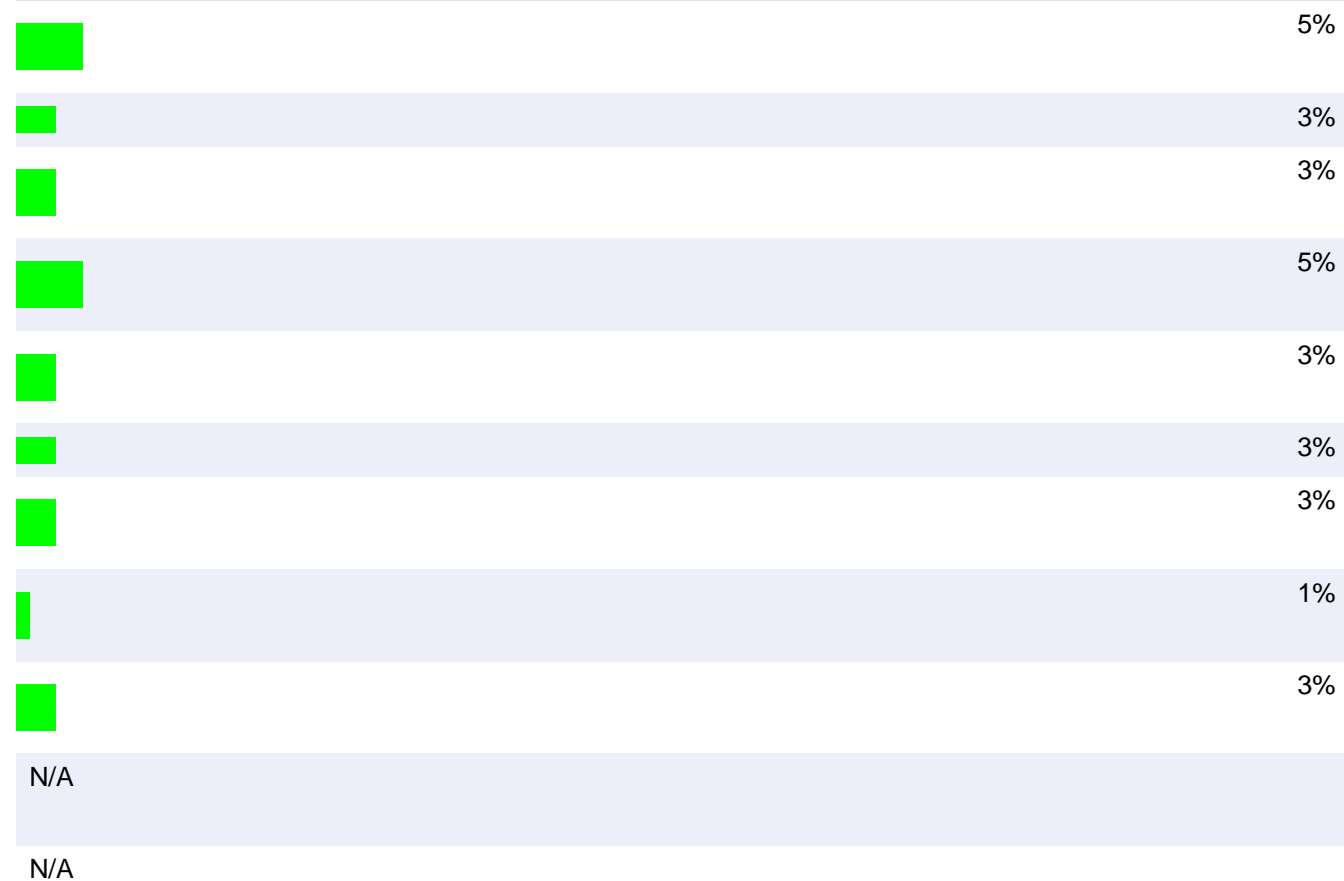
N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

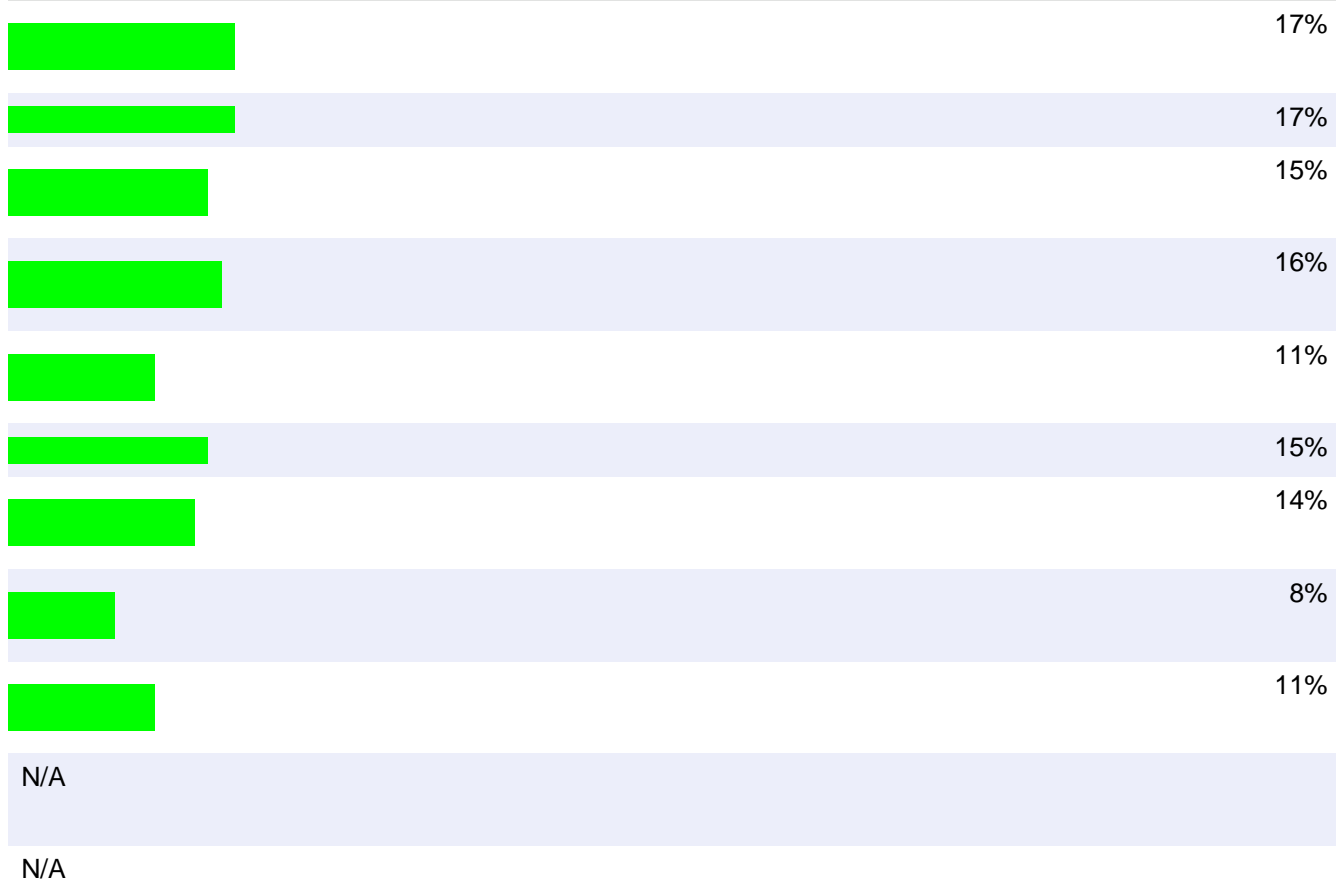
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

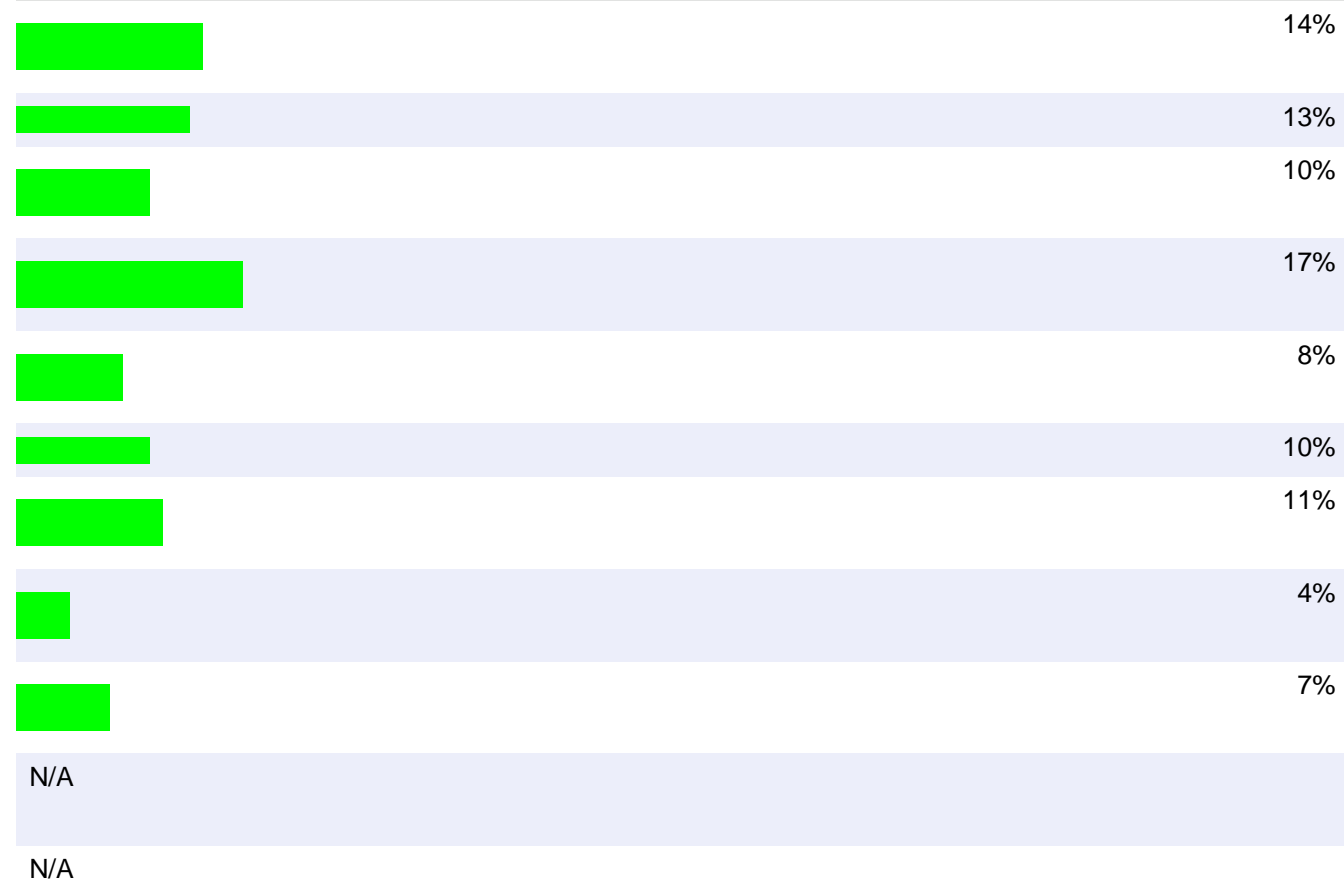
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

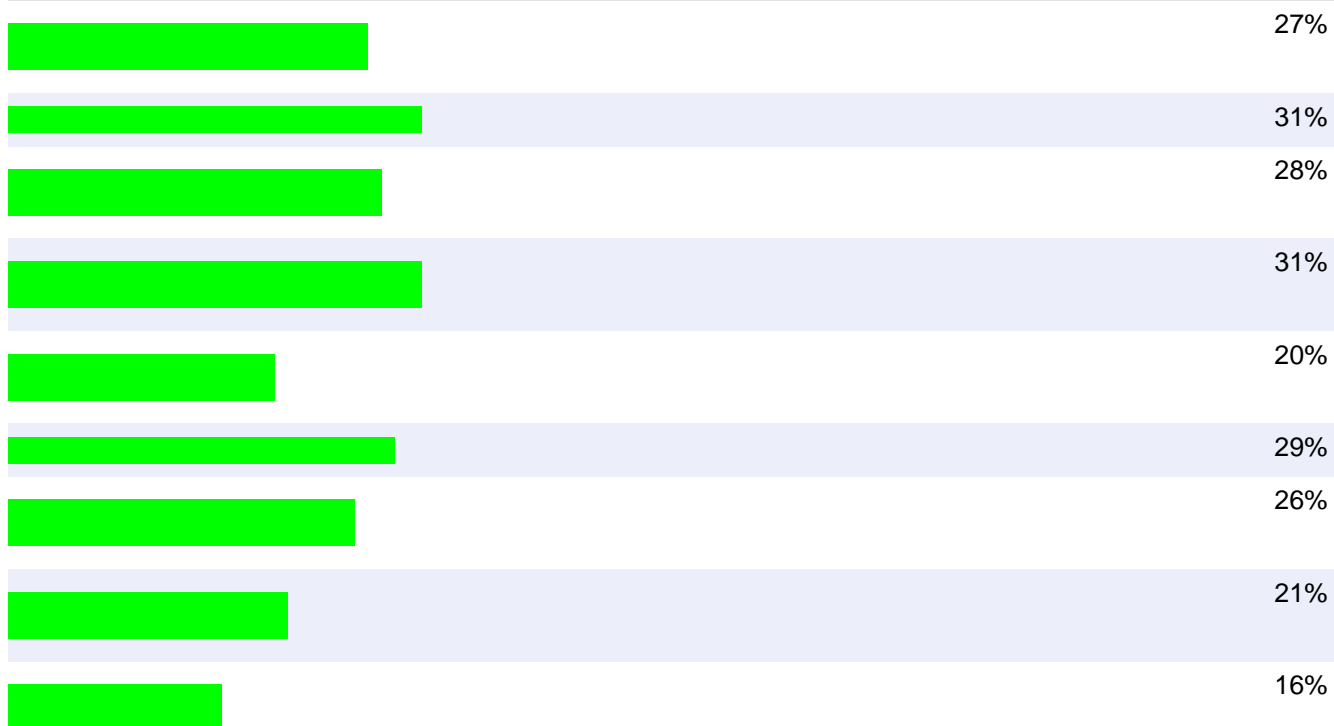
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.



N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

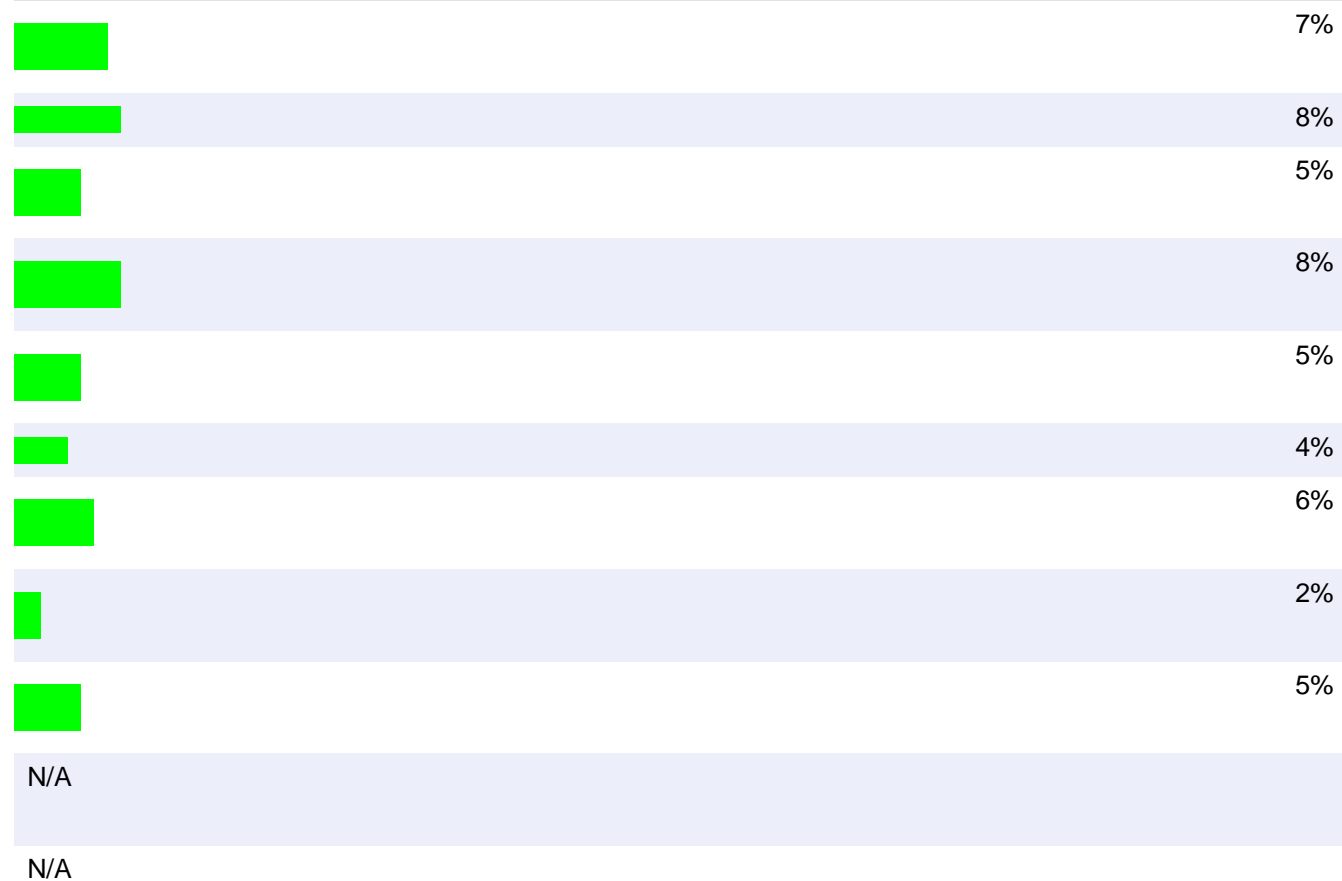
Percent of patients who reported that they "Always" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

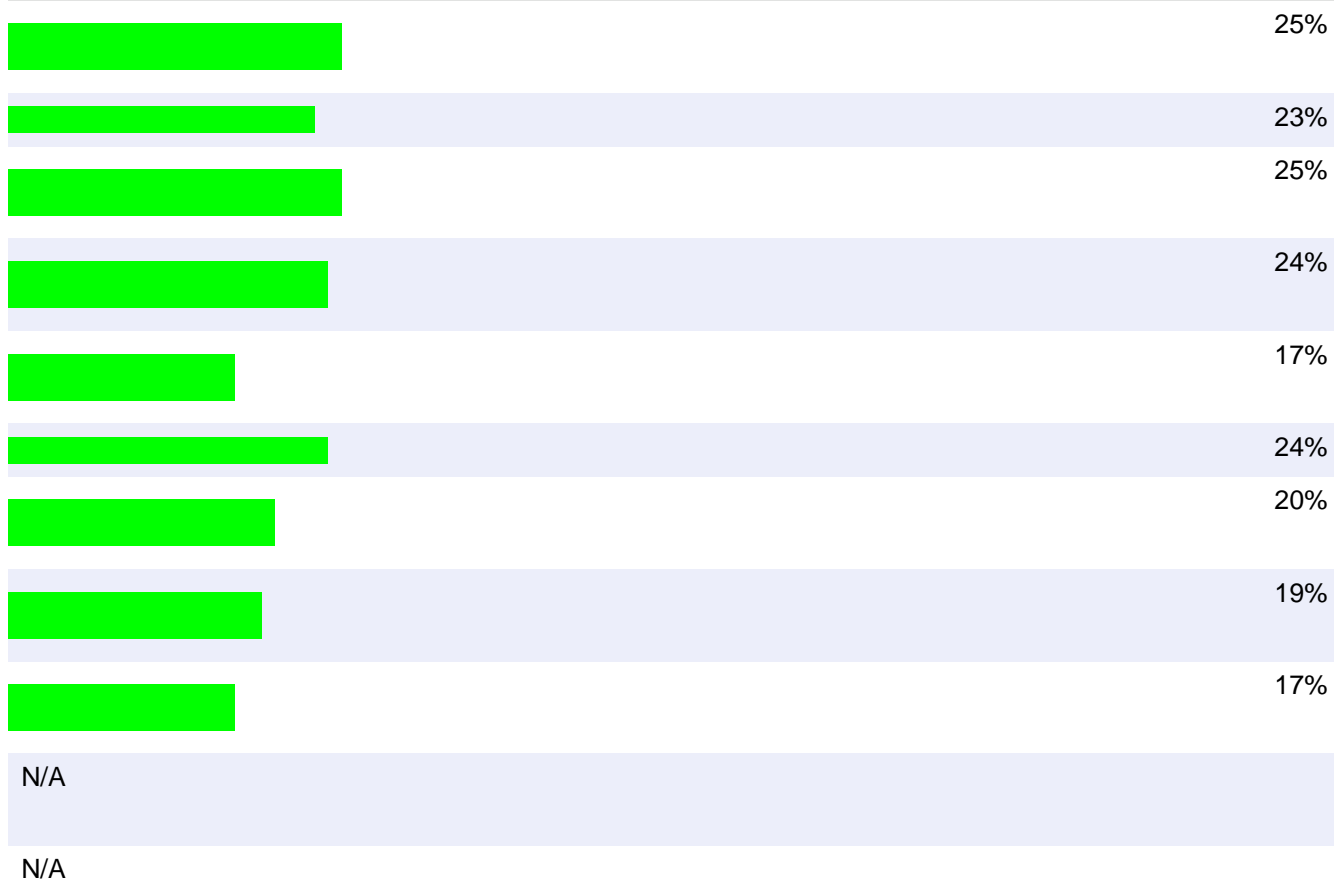
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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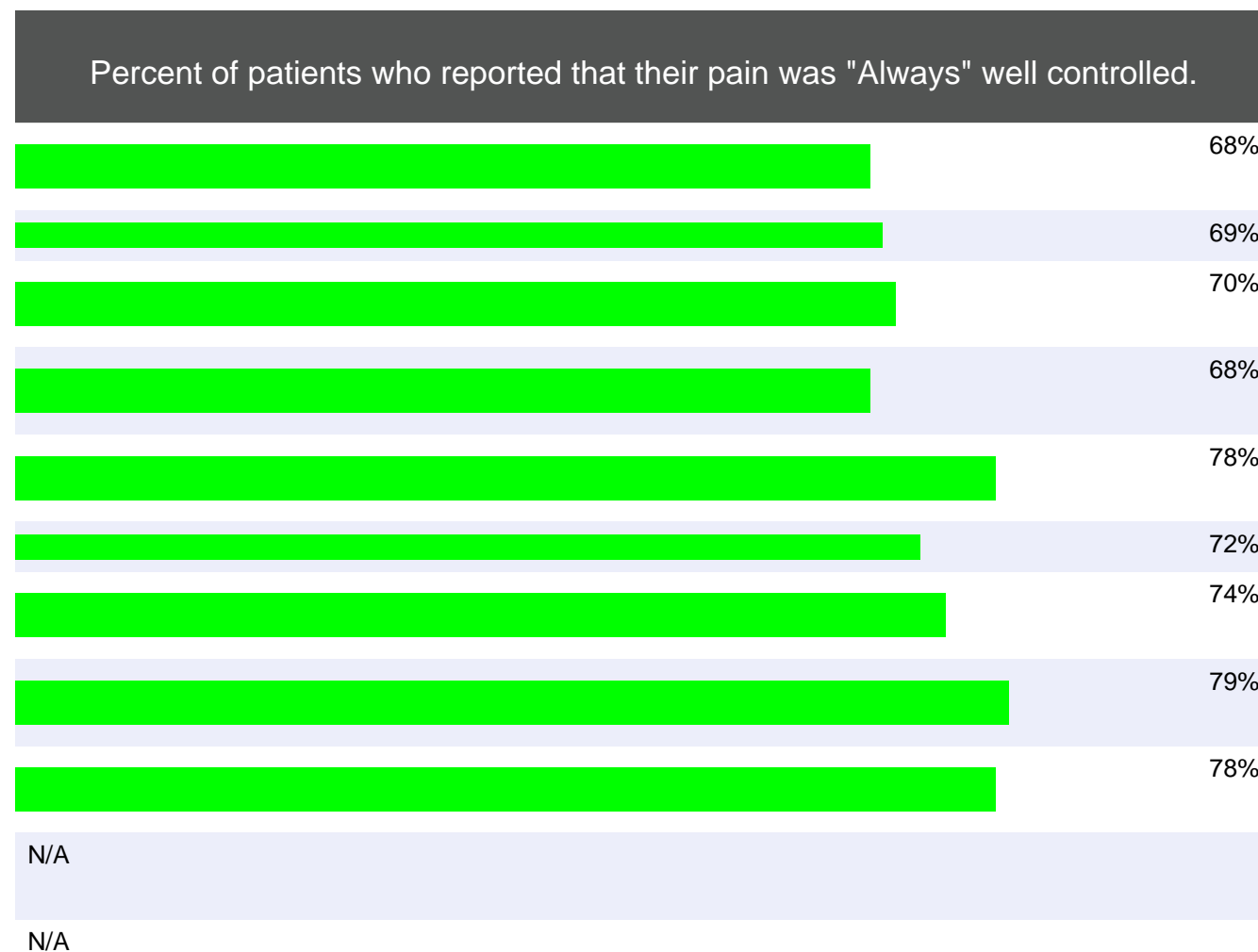
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.



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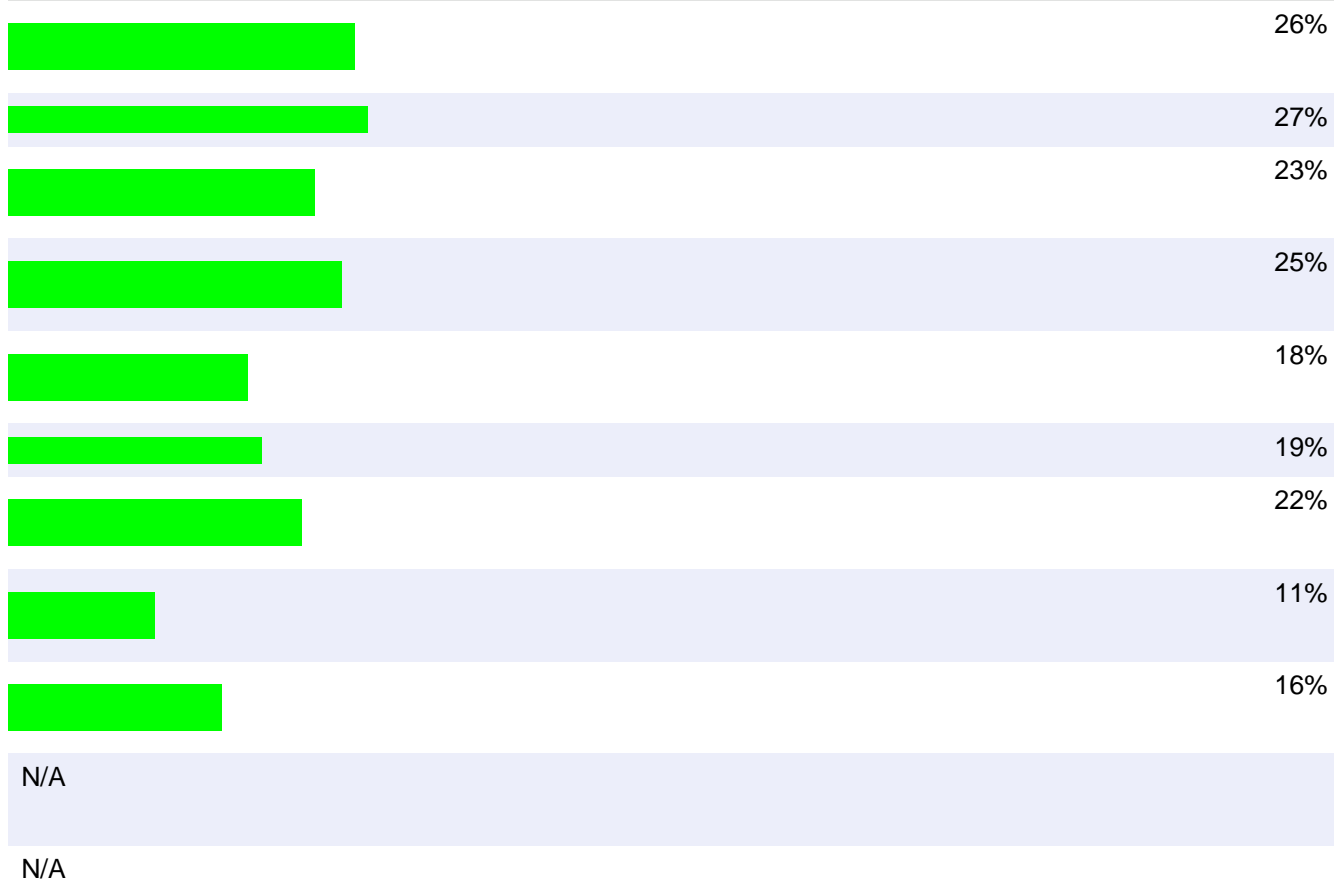
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

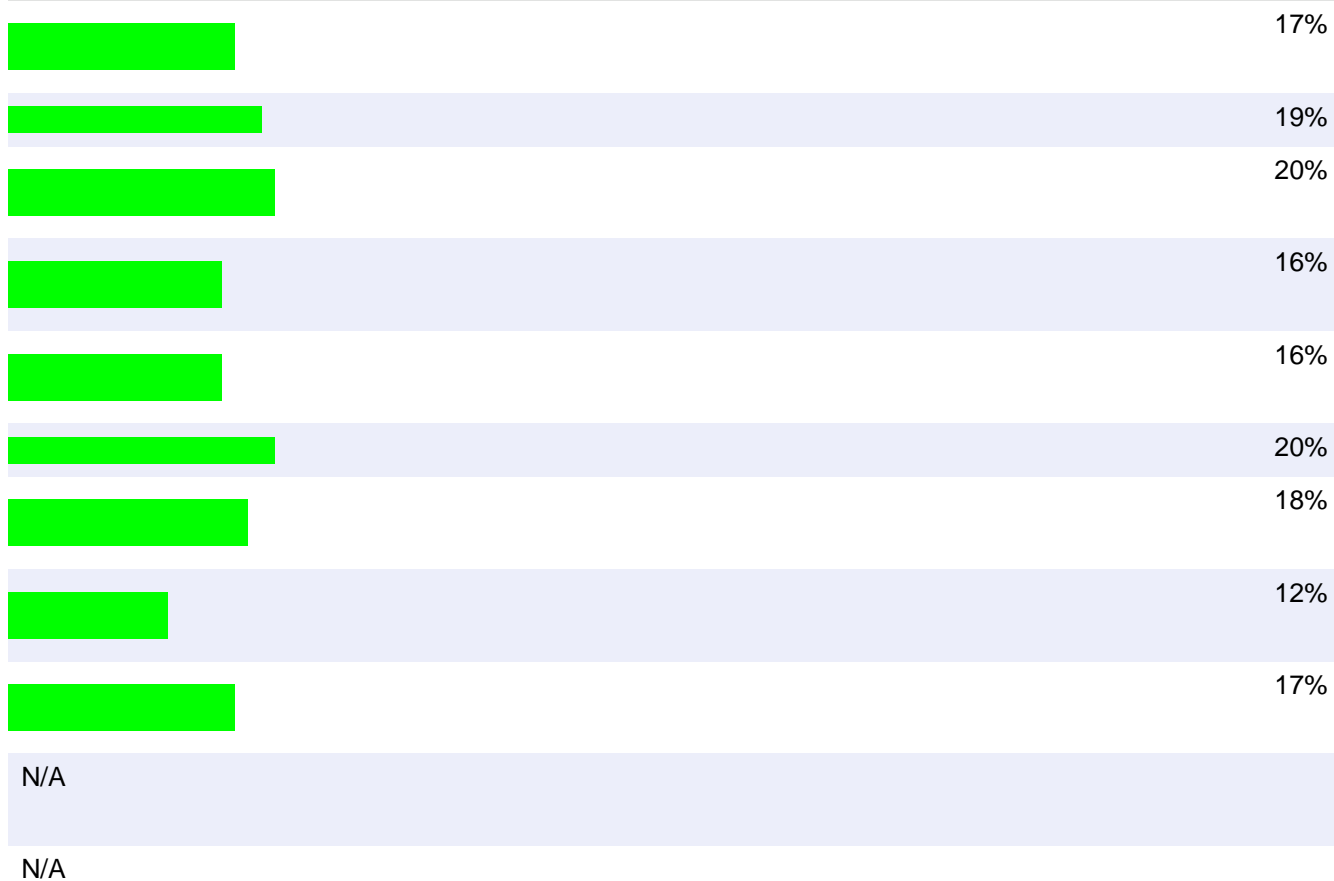




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

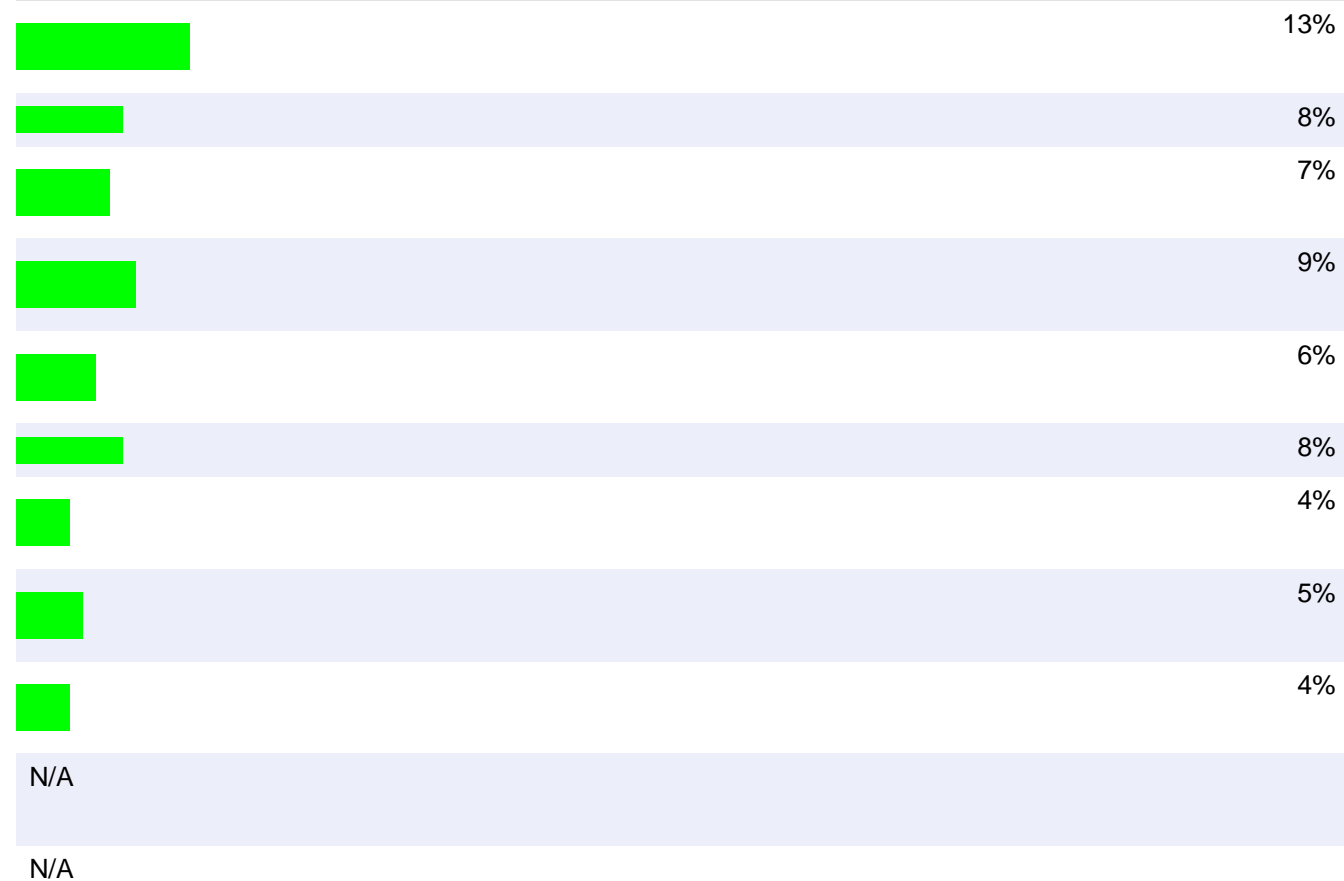
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

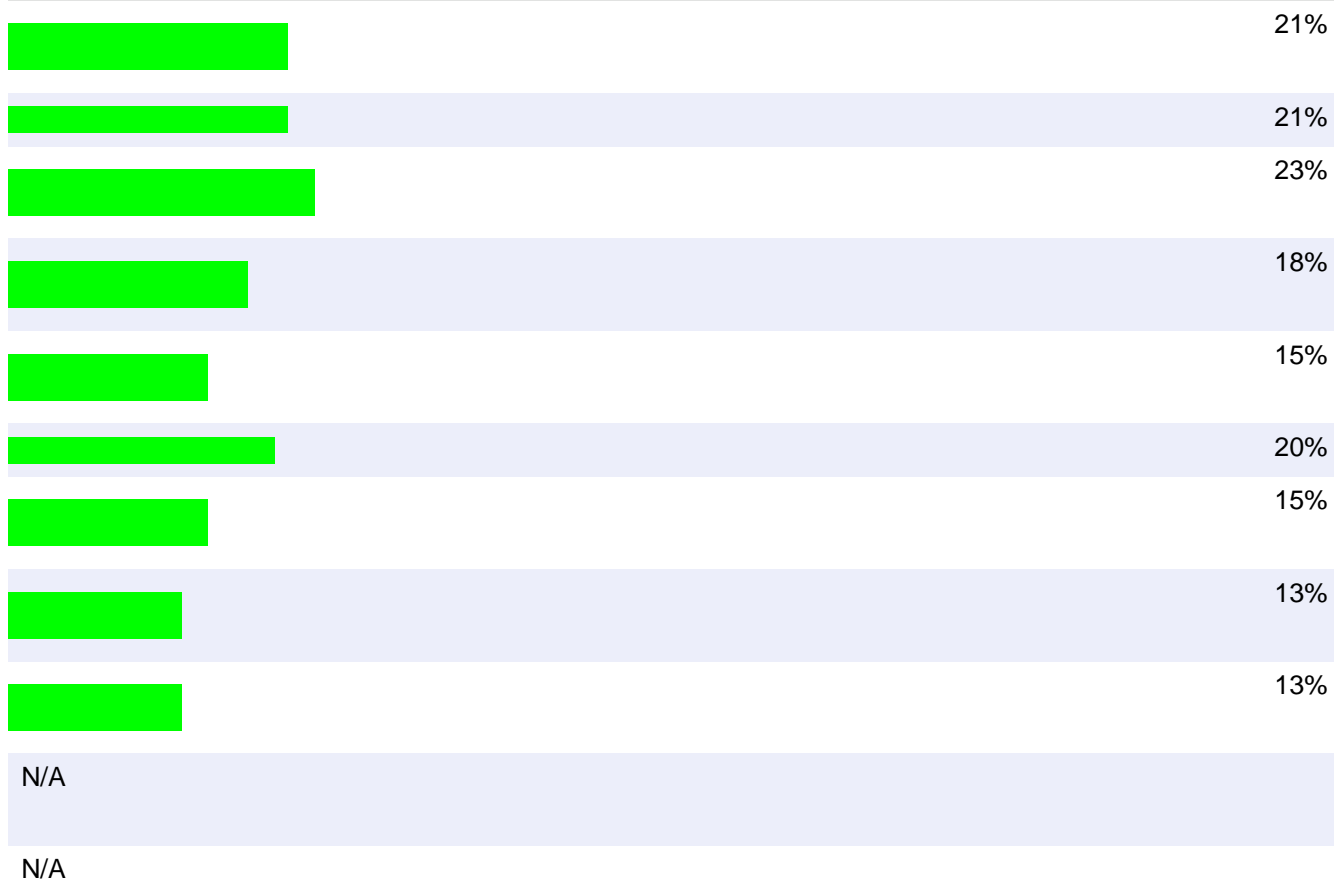
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



# collin cnty hosp

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.



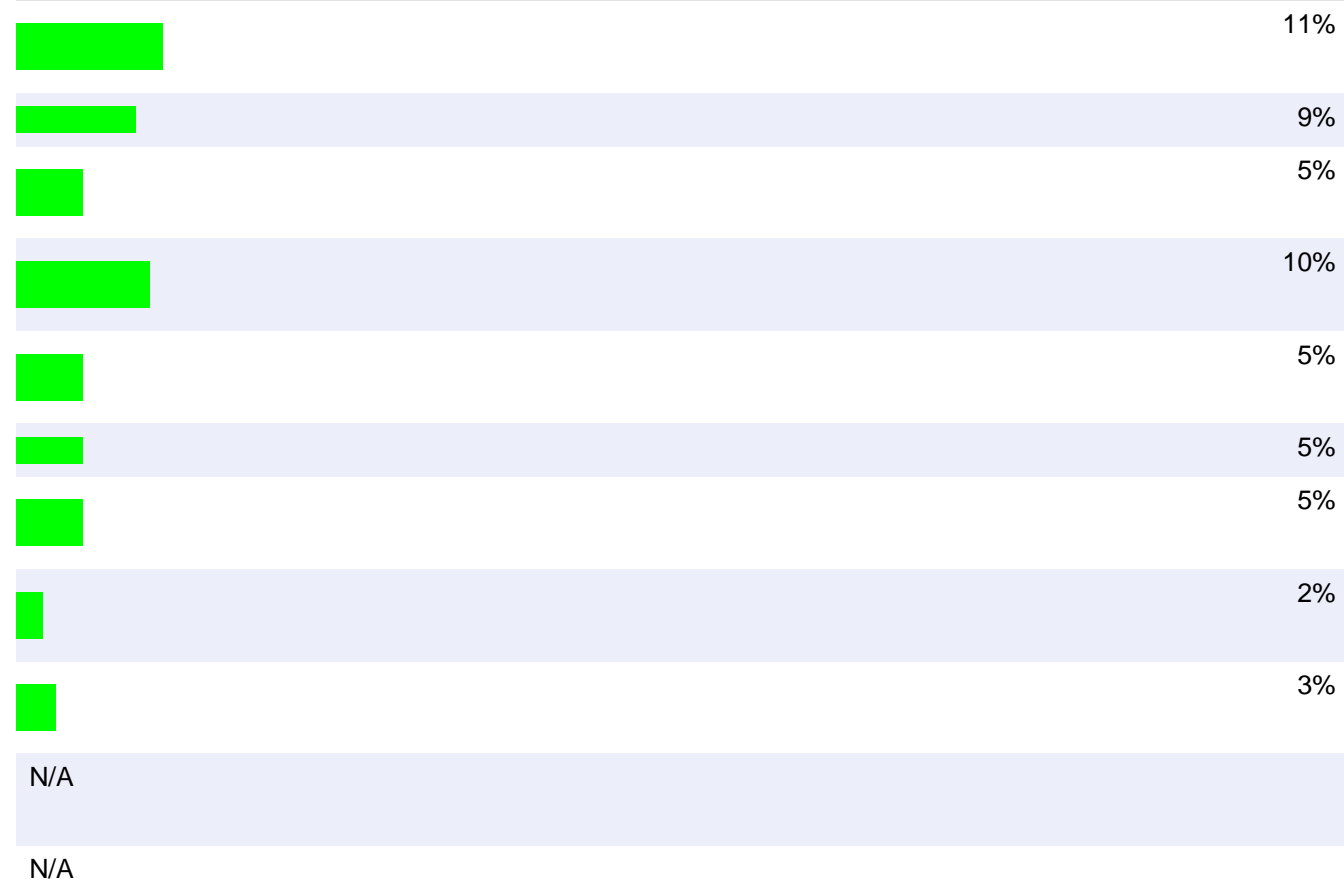
N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

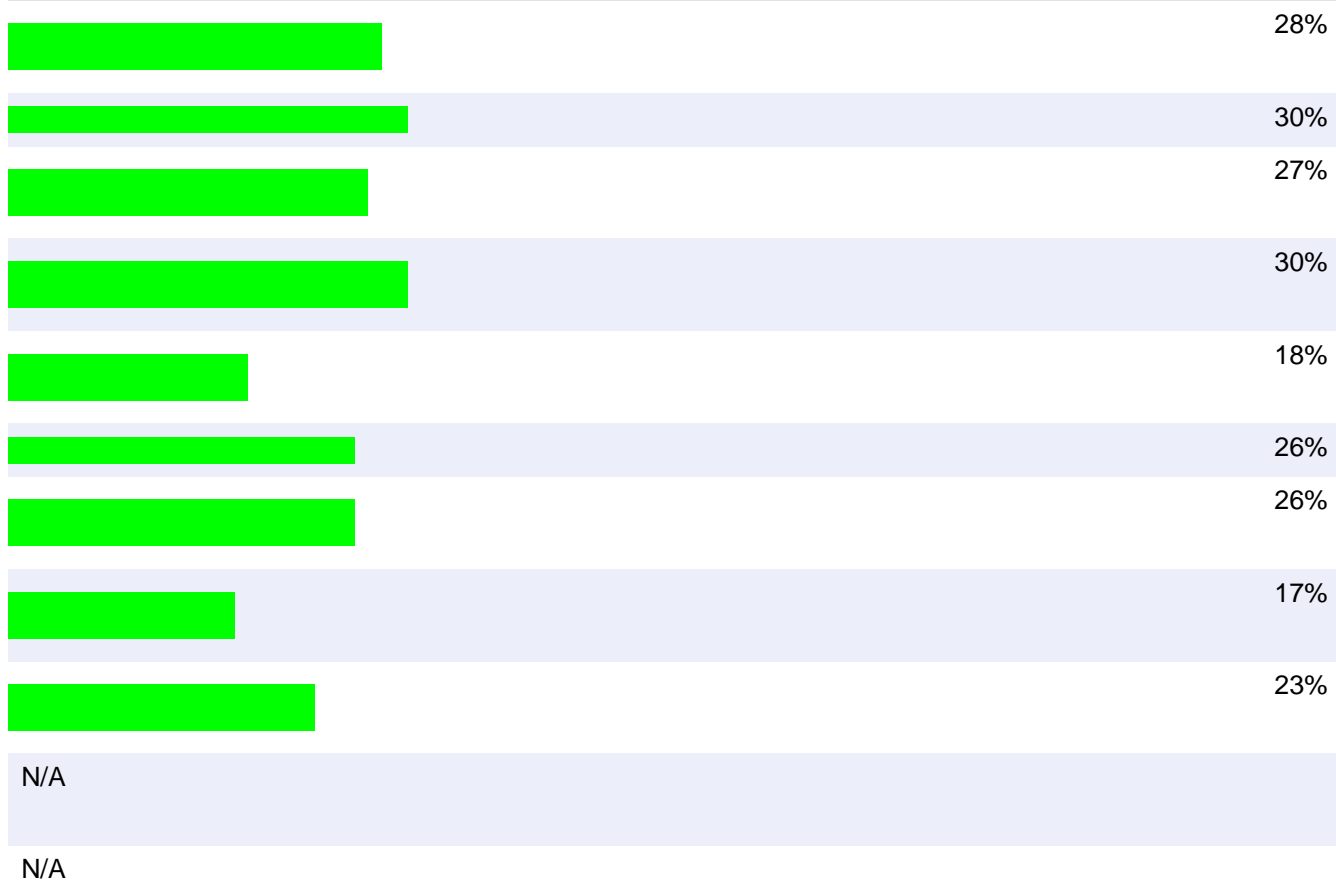
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.

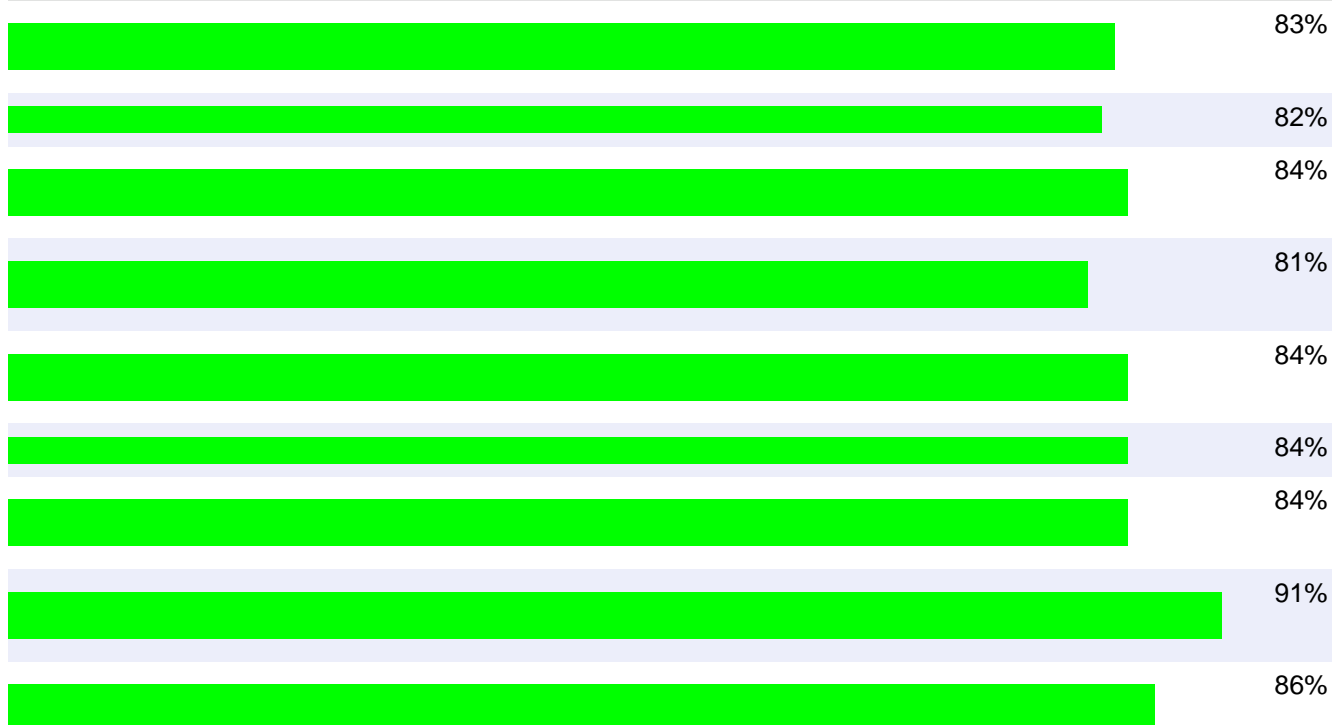




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



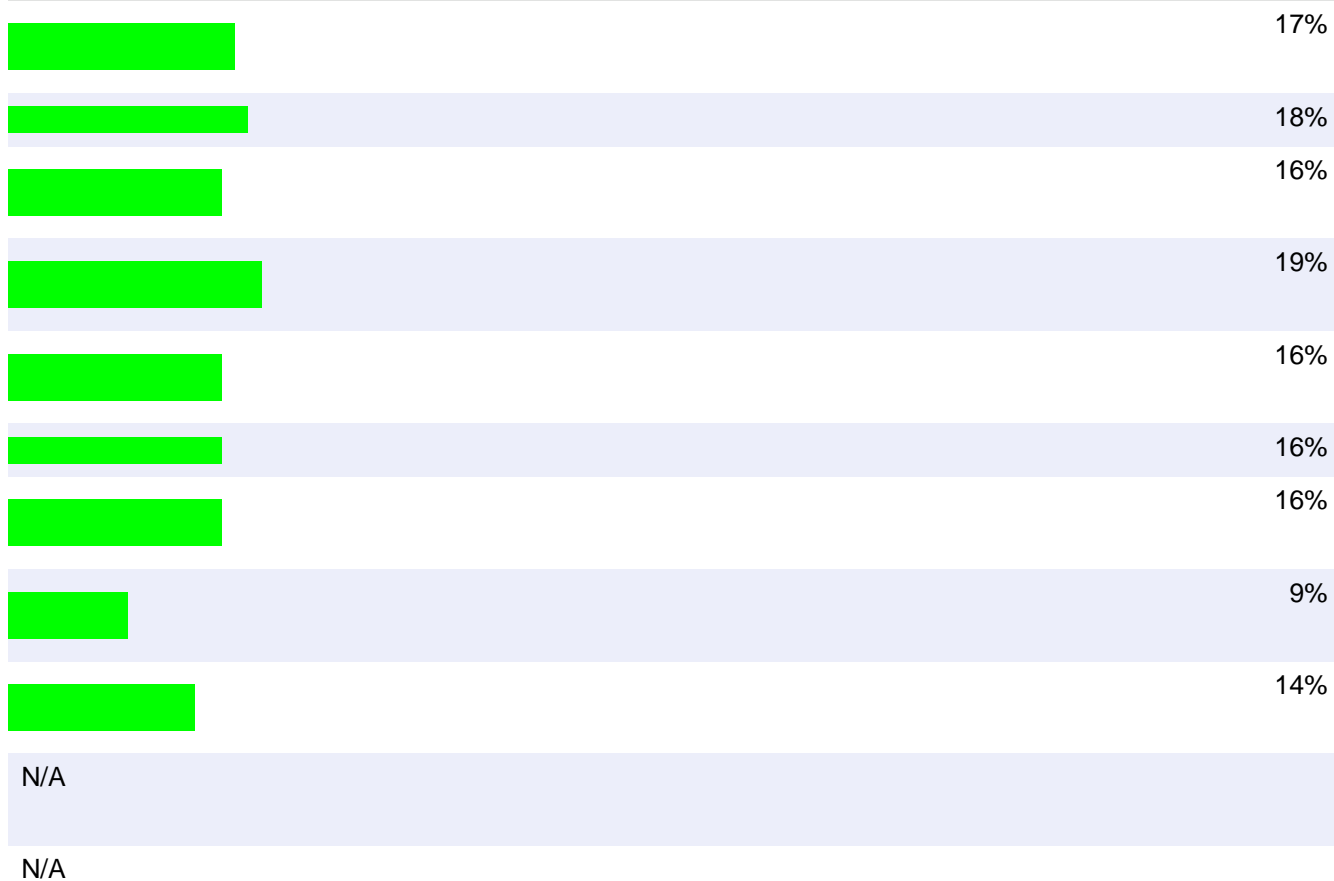
N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

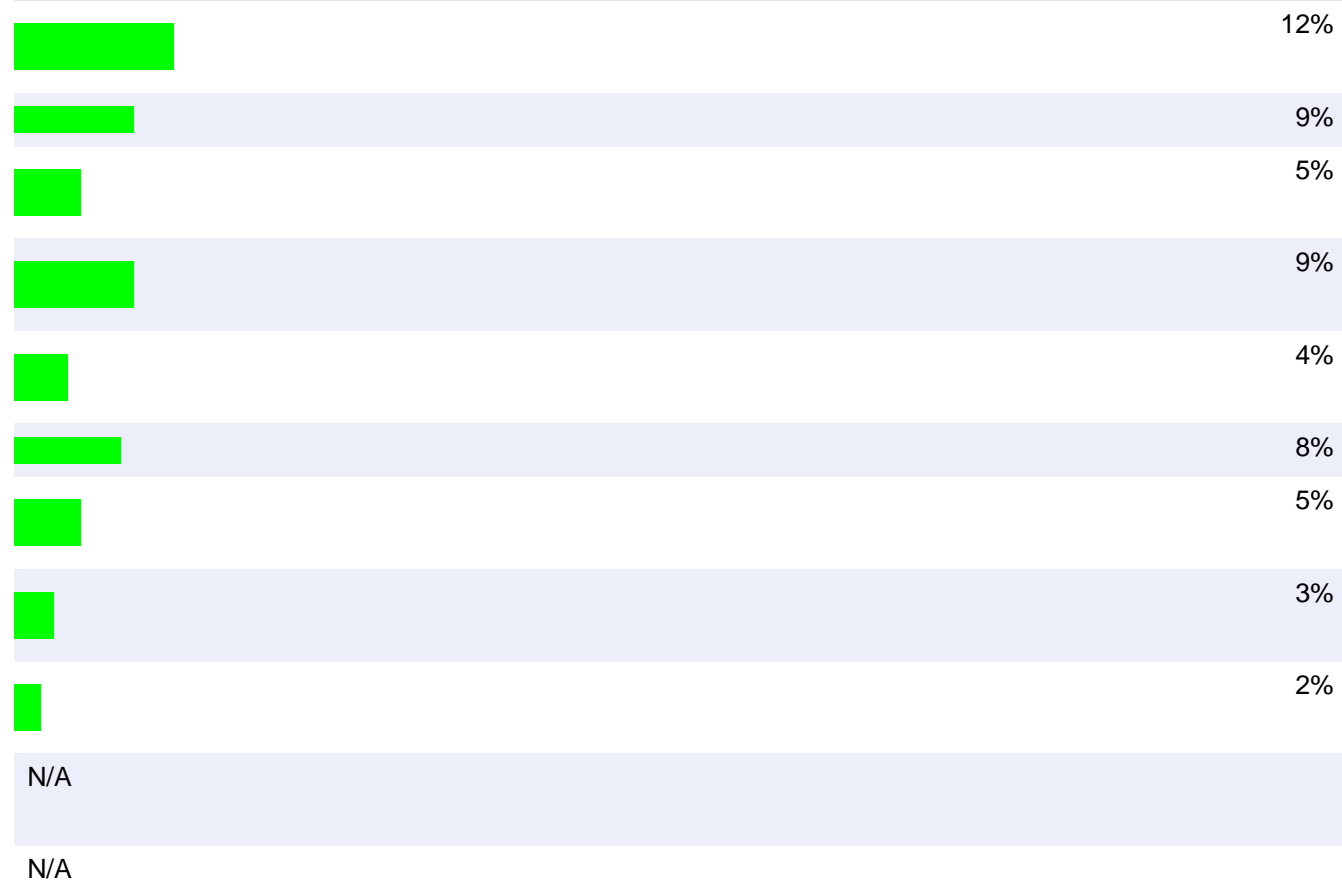
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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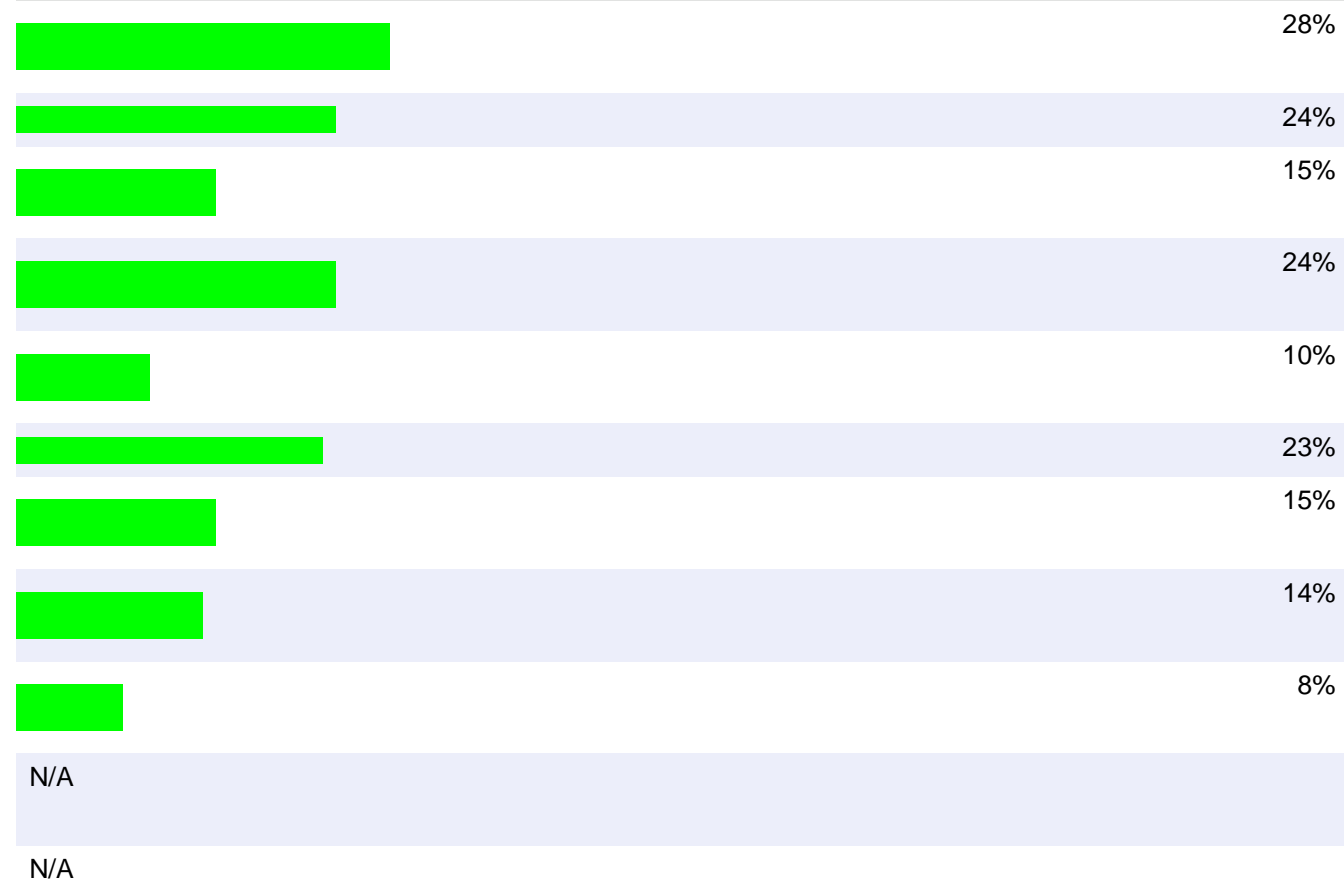
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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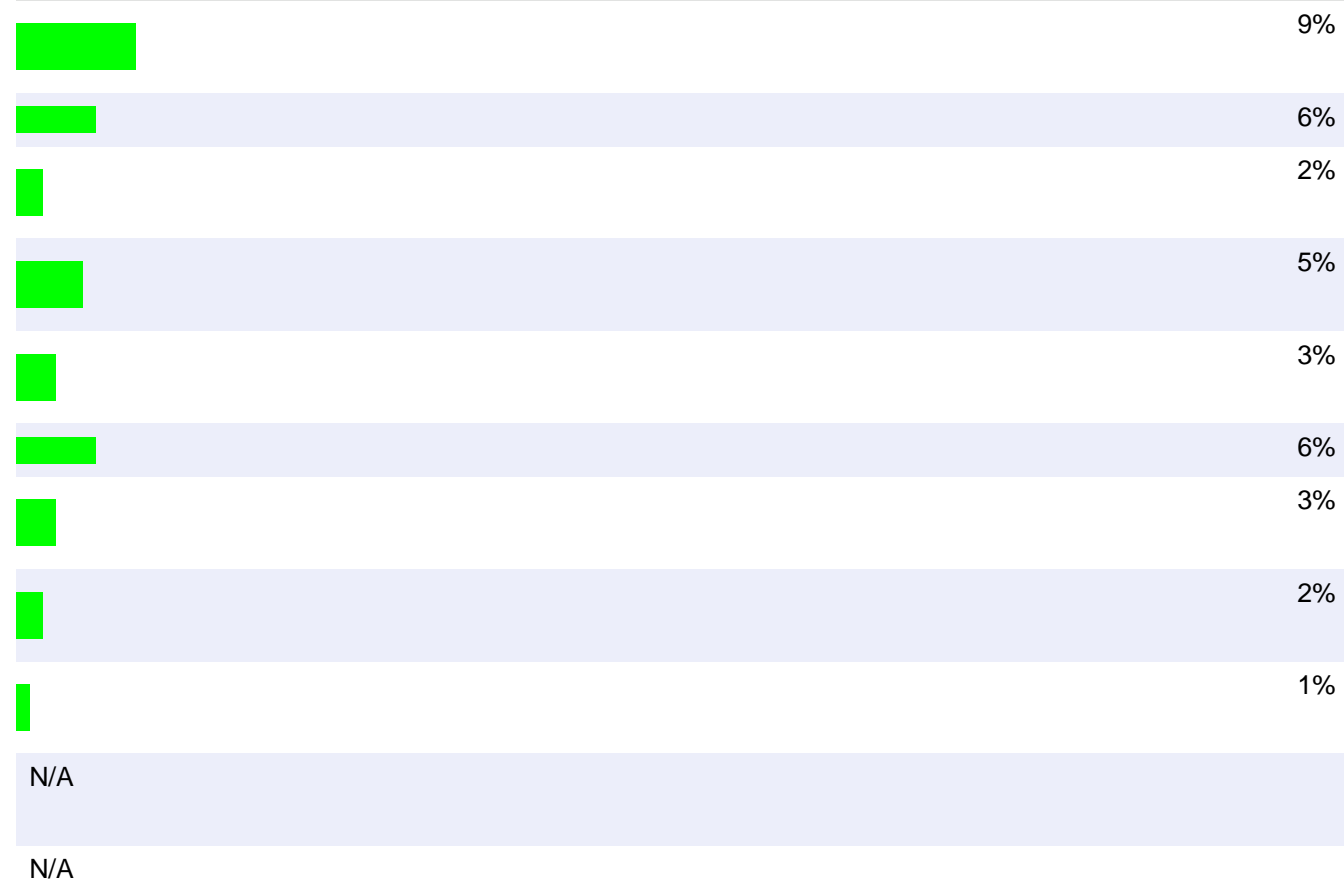
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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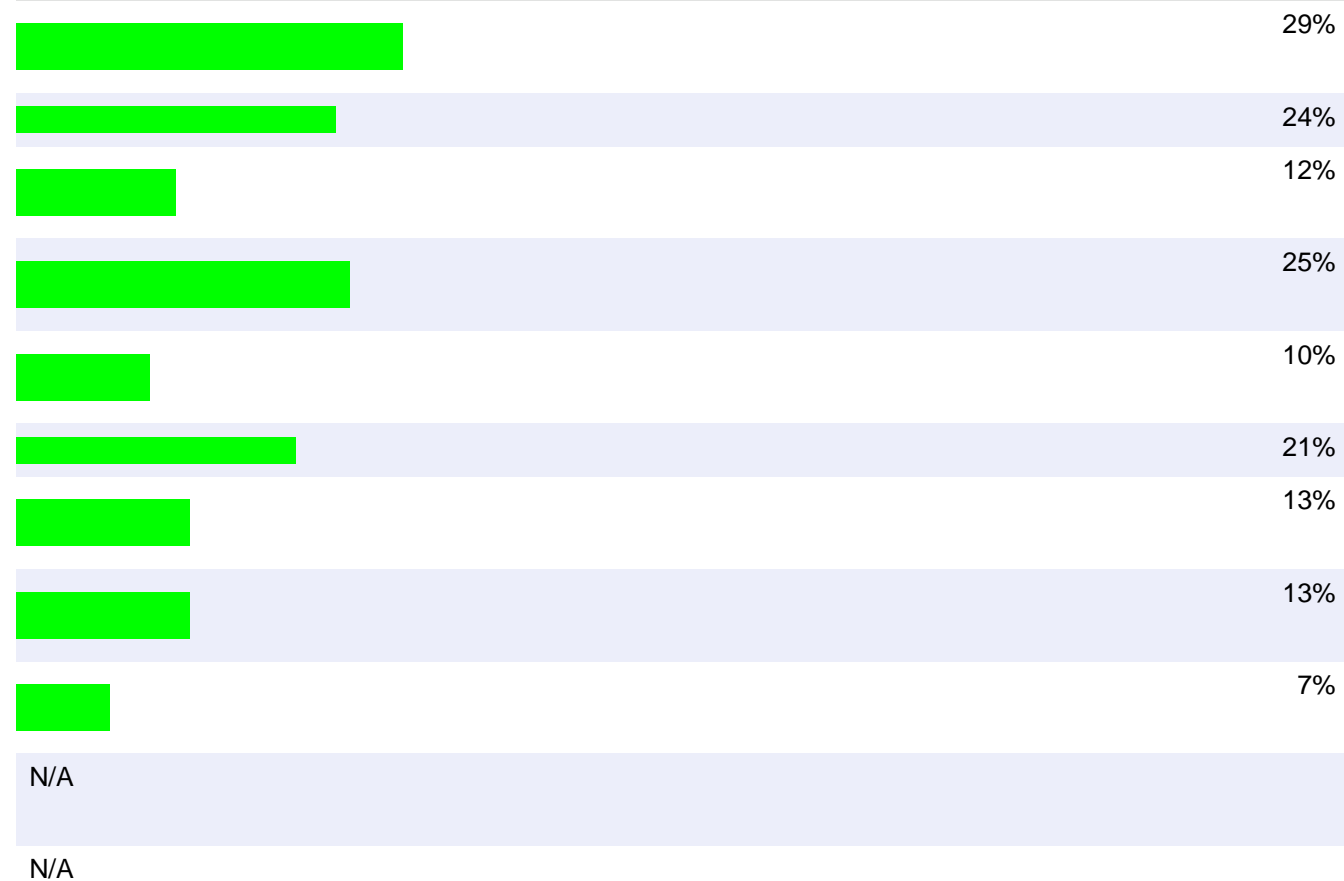
Percent of patients who reported NO,they would not recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more


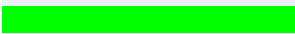







300 or more

N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
 27%	
 27%	
 35%	
 29%	
 43%	
 31%	
 35%	
 17%	
 49%	
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period